



**Ref: Corporate Release, BSI ISO 9001:2008 Quality Assessment 2015**

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**Ten Fantastic Years of Zero Non Conformity!**

PCML reaches another significant milestone in its development by achieving 10 years of zero non conformity after the recent annual BSI ISO 9001:2008 Quality Assessment.

PCML was initially accredited in 2005 when its commitment to an exceptional quality of service was first recognised and PCML was officially recognised to be at the forefront of quality service and customer care.

Critical to PCML maintaining total customer satisfaction is their in-house, externally assessed Quality Management Systems. PCML recognises that without the continued support and dedication of their employees, they would not be able to provide the very high level of service customers have come to expect from PCML, which clearly sets them apart from competitors.

Geoff Holmes, BSI Client Manager commented, *"The objectives of this assessment have been achieved and I would like to thank all the audit participants for their assistance and cooperation which enabled the audit to run smoothly and to schedule."*

*The organisation continues to operate a robust Quality Management System and continues to drive this forward with its "Continuous Improvement Strategy".*

*The organisation continues to expand and develop and the team has been strengthened with the appointment of a Quality Assurance Manager.*

*Much of the work undertaken is on the basis of the "Procure Smart" service offered to clients and this continues to be a popular solution to the key OEM clients."*

Geoff Holmes was also impressed with other Smart Solutions which have been deployed and in particular PerformSmart™, which demonstrated how real-time planning & performance information as well as monitoring & measurement are accessed through terminals on the shop floor.



*“Having ISO 9001: 2008 Accreditation provides our customers with further confirmation that the products and assemblies they are buying from us are manufactured and delivered to a very high standard, giving us a further competitive advantage,” says Gavin Goates Commercial Director*

PCML working in partnership with their customers is crucial to maintaining profitability for both parties, in today’s fast moving and extremely competitive world of manufacturing. At PCML true partnership means helping their customers with their short term operational needs, as well as working with them to plan for the future to ensure they are able to exploit opportunities as they arise.

PCML provide a complete solution to their customers engineering manufacturing needs, giving input if required from the initial concept/design stage, through pre-production and manufacturing to the delivery of fully traceable finished components and assemblies.

*“The three guiding principles of our business are to deliver excellent value for money whilst maintaining the very highest levels of quality as well as ensuring on time deliveries every time. ISO 9001:2008 registration will enable us to consistently maintain the high level of service we currently provide our customers and ensure we continually strive for improvement’, says Gavin Goates*

Consideration is now being given to ISO 9001: 2015 as well as ISO 14001: 2015 and the system is being reviewed to achieve compliance with the new standards over the coming months.



**‘PCML Putting the Customer First, From Concept to Finished Product’**

**For further information please contact:**

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