



PRESS RELEASE

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PRESTIGIOUS QUALITY MANAGEMENT SYSTEM AWARD FOR SMALL GROWING BUSINESS COMPETITION WINNERS

Following an assessment by an independent body, BSI, Precise Component Manufacture Limited (PCML) winners of the Peterborough Evening Telegraph Small growing Business Award, has been awarded BS EN ISO 9001: 2000 Certification. This prestigious award for quality is supported by the UK Government and is recognised worldwide.

The award recognises PCML's commitment to an exceptional quality of service. With only a small percentage of UK businesses holding this certificate, PCML are now officially recognised to be at the forefront of quality service and customer care.

'Having ISO 9001: 2000 certification provides our customers with further confirmation that the products and assemblies they are buying from us are manufactured and delivered to a high standard giving us a further competitive advantage', says Gavin Goates, Commercial Director

Critical to PCML maintaining total customer satisfaction are their in-house, externally assessed, Quality Management Systems. The company has been assessed, approved and registered by BSI Management Systems as operating a quality management system which complies with the requirements of BS EN ISO 9001: 2000 as applicable to the Manufacture



of Precision Engineering Components to Customer Specifications including Light Assembly Work.

The British Standards Institution (BSI) is the worlds leading standards and quality organization. Formed in 1901 and incorporated under Royal Charter in 1929, BSI is the oldest national standards body in the world. Independent of government, industry and trade associations BSI is a non-profit distributing organization. BSI is globally recognised as an independent and impartial body servicing both the private and public sectors

"Working in partnership with our customers is crucial to maintaining profitability, for both parties, in today's fast moving and extremely competitive world of engineering manufacturing", says Gavin Goates. At PCML true partnership means helping our customers with their short term operational needs, as well as working with them to plan for the future to ensure they are able to exploit opportunities as they arise".

PCML provide a complete solution to their customers engineering manufacturing needs, giving input if required from the initial concept/design stage, through pre-production and manufacturing to the delivery of fully traceable finished components and assemblies.

According to Kevin Miller, PCML's Technical Director, they have helped many of their manufacturing customers in high technology growth sectors to both successfully develop & launch new innovative, leading edge technology products in both national and international markets. These customers manufacture a range of products including medical implants; laser based processing systems, electron beam microscopes, industrial ink jet printers and optical equipment & systems.

PCML always aims to ensure that their customers feel secure in the knowledge that they are dealing with an organisation that is totally market and customer focused.

'The three guiding principles of our business are to deliver excellent value for money whilst maintaining the very highest levels of quality as well as ensuring on time deliveries every time. ISO 9001:2000 registration will enable us to consistently maintain the high level of service we currently



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provide our customers and ensure we continually strive for improvement',
says Gavin Goates

Editors Note

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